

Arrowhead Pond

A Schlage Recognition Systems Access Control Case Study

Schlage Recognition Systems HandKey® II Improves Secure Access for Anaheim's Arrowhead Pond

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- Quinn Mackin, Director of Events Services,
Arrowhead Pond

Summary

Anaheim's Arrowhead Pond replaces ID cards with Schlage Recognition Systems HandKey® II biometric hand reader for improved, foolproof access control.

Business Need

Arrowhead Pond of Anaheim, a premier Southern California entertainment and sports venue and home of the NHL Anaheim Mighty Ducks, hosts myriad events each year. With its prior system of ID card swiping, it was too easy for people to give their cards to friends, letting them into the complex for free. "We knew we needed to find an alternative system that provided greater security through better identification," said Quinn Mackin, Arrowhead Pond Director of Events Services.

Challenges

The Pond reviewed several alternatives, including other biometric technologies, but found them too expensive. It needed a cost-effective, fast and secure access control device.



STATISTICS

Industry: Entertainment and Sports

Application: Access Control

Biometric: HandKey® II

Hand Readers: 1

Users: 320

Geography: United States

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Solution

Arrowhead Pond installed the Schlage Recognition Systems HandKey® II in 2001 at the southeast entrance to the building, where the majority of employees must enter. Employees enter a personal identification number (PIN) on the HandKey II and swoop their hands into the reader, which verifies their identity within one second, based on the unique size and shape of their hands.

“The hand reader has tightened access into the Pond,” said Mackin. He adds that they have never experienced a false read on the machine. “We’ve done away with our master key. We no longer need it” he said. Mackin adds that the company looks forward to adding another hand reader to one of the north entrances so that the media and operations people don’t have to come to the south side of the building to enter.

Two people in administration can access the system and make changes from their desktop PCs. When someone leaves the organization, Arrowhead Pond administrators quickly and easily delete that user’s record with a couple of clicks and block any further entrance to the Pond.

Result

With Schlage Recognition Systems HandKey II, Arrowhead Pond now ensures improved access control to their facility.

About Arrowhead Pond

As Southern California's premier entertainment and sports venue, the Arrowhead Pond hosts a variety of first-class events each year including concerts, sporting events and family shows. The 650,000-square-foot arena is home to the NHL Mighty Ducks of Anaheim as well as the prestigious John R. Wooden Classic and Fight Night at the Pond. Annual events include the Ringling Bros. and Barnum & Bailey Circus, World Wrestling Entertainment and the Harlem Globetrotters.



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